

MDI Business Solutions Hosting Features

E-Mail Features

You can **read your online e-mail** using NeoMail, Horde, or SquirrelMail. All of these popular web mail applications allow you to read your e-mail, save them, keep an address book, and perform all of the other basic e-mail functions that you are used to. The main difference between web mail and an offline e-mail applications, such as Eudora or Microsoft Outlook Express, is that all of these functions are performed online, rather than on your own computer, and offline applications generally provide more features.

Web mail is optional. You can still use your favorite offline e-mail applications, if you prefer. You can even use a combination of web mail applications and another tool - you can check your e-mail online, perhaps when you're at work, and download your e-mail to your computer when you get home. You can automatically configure Outlook Express, or manually configure other mail applications to read your e-mail offline.

Forwards simply allow you to automatically forward e-mail sent to one account to another account. This is useful when you work at two separate locations, or have gone on holiday.

To forward mail from one account to two or more accounts, just add two or more forwards for the account that is being forwarded.

Autoresponders are e-mail messages that are sent automatically when an e-mail arrives for a specific e-mail account. Autoresponders are most commonly used for an "Out of Office" style message to inform your correspondents that you are not available, without you having to reply manually. You can have more than one autoresponder on one account. You can use plain text or include HTML code in the autoresponder, and choose from a wide variety of character sets.

Any e-mail that is sent to an unknown account at your domain name, such as unknown@yourdomain.com, gets automatically rerouted to your default e-mail account. All web site accounts are automatically assigned a default e-mail address - user@yourdomain.com - which you can change, if required.

You can block an e-mail using **spam filters**. There are many definitions of spam, but one particularly useful one is the following:
Spam is the electronic version of junk mail, and has been around since the Internet was created. E-mail filters are a way of filtering your e-mail to remove unwanted mail based on a variety of criteria. You can block any sort of e-mail, not just mail of a commercial nature. Blocked mail can be deleted automatically or sent to another e-mail address or script. These filters are quite flexible. All filters are cumulative.

Boxtrapper protects your inbox from spam by forcing all people not on your white list to reply to a verification email before they can send mail to you.

CPanel manages your e-mail through its own mail server. However, by altering your **MX (Mail Exchange Record) Entry** you can point your e-mail to another mail server, if this is required.

Note: CPanel will not be able to manage your e-mail if you change your MX Entry setting. Do not change your MX Entry unless you know what you are doing.